

## **Open Enrollment Call Center**



**SCAN ME!** 

- HUB International team of benefit counselors will be available to help with your enrollment and answer any questions you may have. In order to receive this service, employees must schedule an appointment with a Call Center Benefits Counselor.
- To schedule an appointment, scan the QR code or use this <u>sign-up link</u> <u>here</u>. At your scheduled time, a counselor will reach out to you. Be on the look out for a call from the caller ID (844) 569-0684.
- Vietnamese translator will be available if you need it. Make sure to select "yes" for a Vietnamese translator when you schedule your appointment.

## **Open Enrollment Call Center Schedule**

Enrollment Date		Call Center Hours
Monday - Friday	November 6 <sup>th</sup> – 22 <sup>nd</sup>	7:00am - 7:00pm CST
Saturday	November 9 <sup>th</sup> and 16 <sup>th</sup>	8:00am - 12:00pm CST
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\*If you have questions about your benefits before open enrollment starts, you can call us at (844) 569-0684 between October 28<sup>th</sup> - November 1<sup>st</sup> from 8:00am-5:00pm CST.



## **QUESTIONS?**

The People & Culture department is available to assist with any questions that you may have and will be sending out additional information surrounding open enrollment in the coming weeks.